



Ambulatory Care Practitioner Spotlight

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PSW Ambulatory Care Advisory Board

The Ambulatory Care Advisory Committee would like to introduce Dr. Mollie Shoyer, as this month's Ambulatory Care Spotlight practitioner! Dr. Shoyer is a Pain Management Clinical Pharmacy Specialist at the Tomah VA Medical Center! She is a Board Certified Ambulatory Care Pharmacist, as well as certified to provide Battlefield Acupuncture (BFA). Dr. Shoyer works closely with all Primary Care providers in the Patient Aligned Care Teams (PACT) at the Tomah VA and all four Community Based Outpatient Clinics (CBOCs) focusing on pain management for enrolled Veterans. Dr. Shoyer was introduced to ambulatory care pharmacy during her pharmacy school rotations, the first of which was at the VA Black Hills Health Care System in Hot Springs, SD. During this experience, she was able to see her preceptor practice at the top of their license and have a greater appreciation of how pharmacists could impact a variety of disease states. This very first rotation experience, in large part thanks to a very passionate preceptor, opened her eyes to all a pharmacist could do! Her passion in pain management continued to grow and she currently assists patients in achieving greater control of non-cancer chronic pain in the ambulatory care setting. Dr. Shoyer is able to see patients in person and virtually through a variety of methods. She works under a broad scope of practice and is able to assist in pain management by prescribing therapies for patients, including both medications, acupuncture, and referrals to complimentary therapies. Dr. Shoyer currently co-chairs the Opioid Safety Initiative Committee, plays a vital role on the local Pain Committee, champions the Opioid Education and Naloxone Distribution efforts, and is Tomah's point of contact for pain management. While COVID has altered the care delivery method for patient appointments, allowing her to connect to veteran's at their home through video appointments also provides a glimpse into things that may be affecting pain related to home-life (what a great way to spin a positive to the virtual challenges Dr. Shoyer!). Dr. Shoyer's passion is continually fueled by the positive outcomes of increased pain control for her patients!



What a significant role Dr. Shoyer plays in a rural part of Wisconsin! To learn more about Dr. Shoyer and all of initiatives she is actively involved in please contact her at Mollie.Shoyer@va.gov.

If you work in ambulatory care as a pharmacist or a pharmacy technician and are interested in being featured in an upcoming Ambulatory Care Spotlight, please contact Ashley Lorenzen at Ashley.Lorenzen@va.gov.